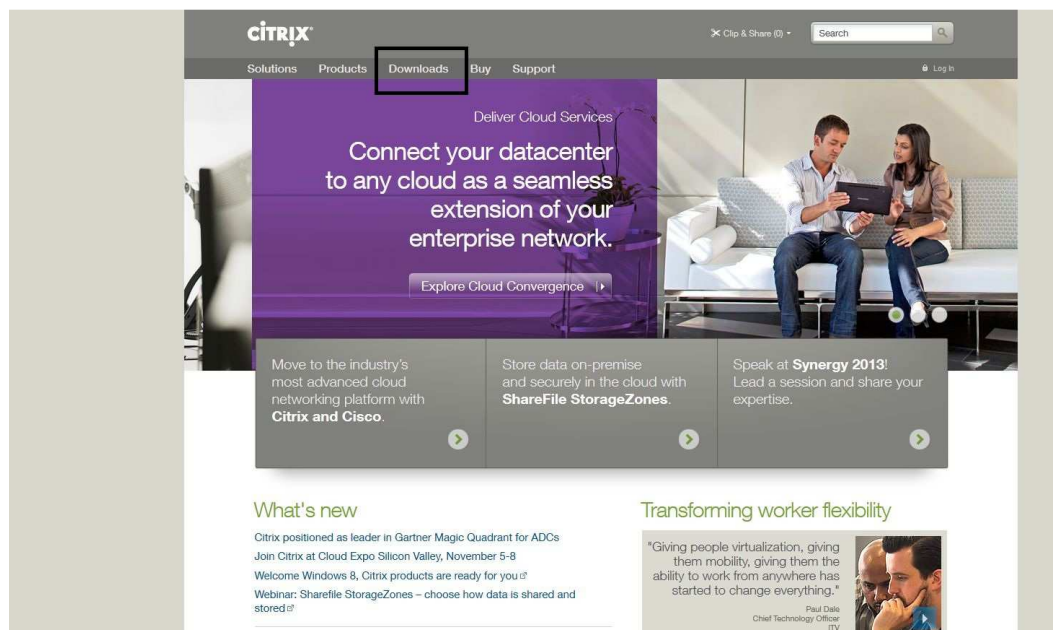


Step 1 – Uninstall current Citrix by going to Control Panel and Add/Remove programs (Windows XP) or Programs and Features (Windows Vista/7).

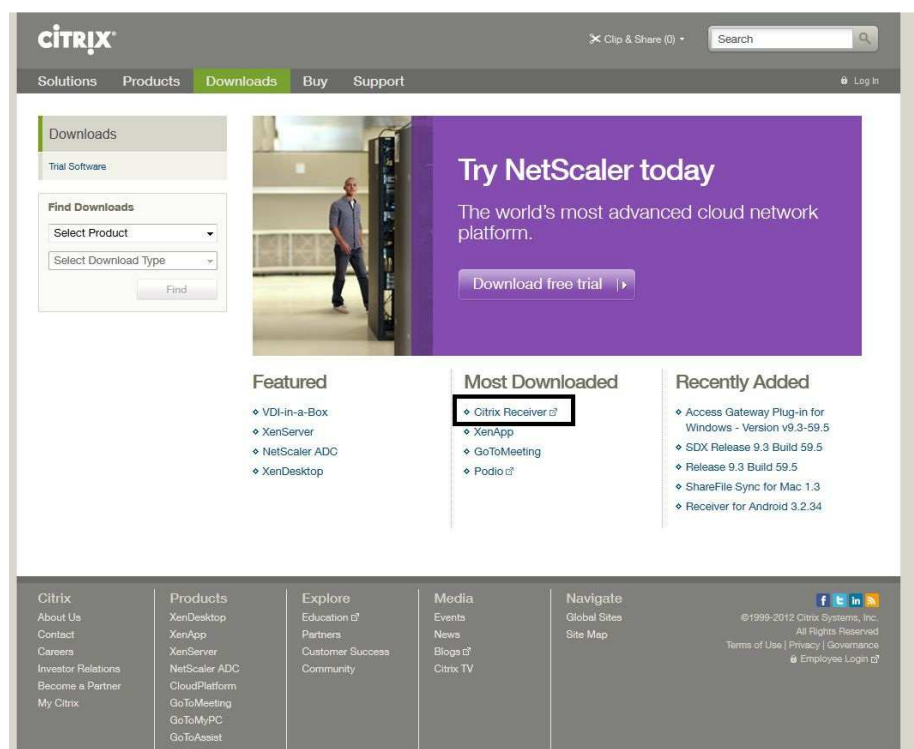
Step 2 – Download latest Receiver from:

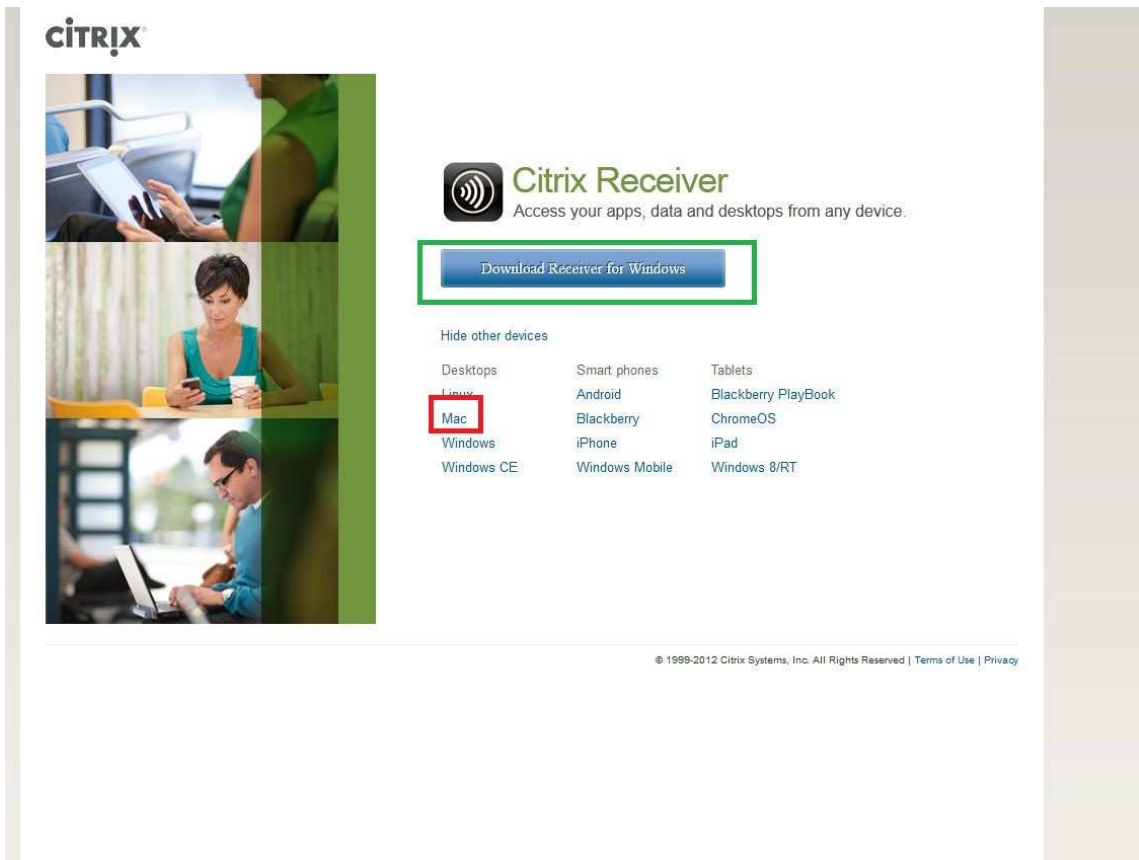
<http://www.citrix.com>

Click on Downloads



Click on Citrix Receiver.





Click on View Other Devices.

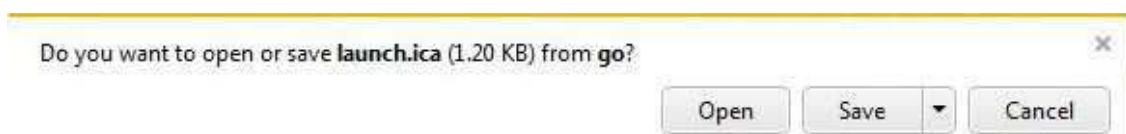
For Windows, click on Download Receiver for Windows. Accept the license agreement and follow the directions.

For Mac, click on Mac. Save the file to your desktop and run it.

You can now go to the Petroliance web portal to log in.

<https://xen.petroliance.com>

If you get this box, always open this file:

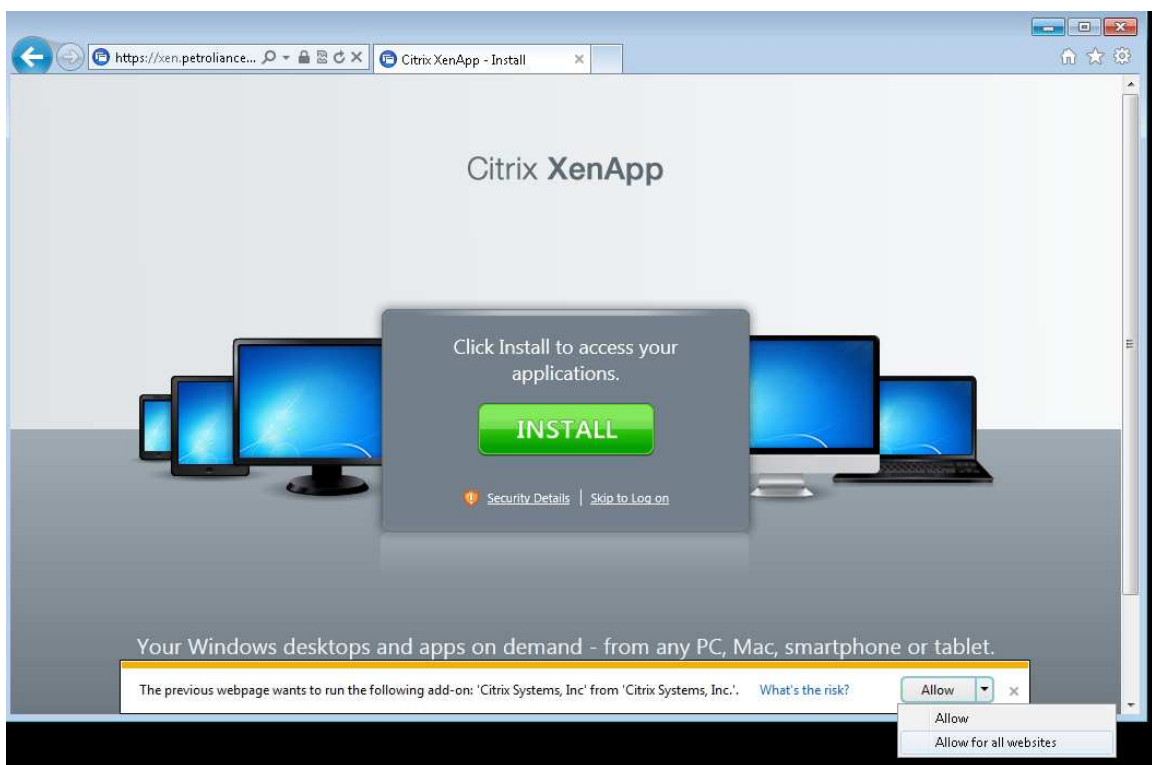


You may also get some prompts from Internet Explorer:



Check the box that says "Do not show..." and click Allow.

You may also see:



Click on Allow for all websites.

If a box pops up asking you for your email address to log in, simply click "Skip to login".

Windows 8

Since most new PCs are now coming with Windows 8 installed, here are some tips for installing Citrix on Windows 8.

When you first log into your PC, on the Metro Start screen, hit the tile labeled Desktop.

Now click on the Internet Explorer icon on the lower left corner of the screen.

Go to www.citrix.com - Downloads - Citrix Receiver - Download Citrix Receiver for Windows. Accept the license agreement and download.

Hit Run on the file it wants to download.

If the User Account Control warning box pops up, say Yes to run the program CitrixReceiver.

In the Setup box, hit Install.

When it is done, the Setup will disappear.. You may get a box that pops up asking you for your email address to log in - simply click "Skip to login".

Restart the PC.

Log back in, go to the Desktop tile again, and re-open Internet Explorer.

Go to <https://xen.petroliance.com>

You *should* get a box that asks if you want to allow the add-on Citrix Systems,Inc to run. Choose "Allow for all websites".

You may also then get a "A website wants to open web content using this program on your computer", and it will say Citrix Systems. Put a checkmark in "do not show me this again" and click Allow.

You should now be presented with the Citrix XenApp login page where you can enter your username and password and Log On.

Internet Explorer 11

It seems the Citrix Receiver and IE 11 do not work seamlessly together, in so far as IE 11 doesn't even know the Citrix plug in is installed.

When you go to <https://xen.petroliance.com>, it may ask you to Install the the Citrix Receiver, even though it is already installed, and had been working fine.

You will need to click "Skip to login", then input your username and password as normal.

You may then get a pop up asking to Open or Save the connection file. If you hit Open, it should then log you in to Citrix.